



POD-ILL at University of Antwerp

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If only we could buy everything





Collection development:

Faculty library advisors

Strategy

Budget

E-info and Acquisitions

Advisory role

Managing the budget

Negotiating prices

Acquisitions

A photograph of a warehouse conveyor belt system. In the foreground, several brown cardboard boxes are moving along the belt. One box in the lower right is in sharp focus, showing a shipping label with a barcode and the text "EXPRESS PACKAGE FRI" and "95 CXBFA". In the background, a worker wearing a yellow hard hat is visible, slightly out of focus, moving along the conveyor. The scene is brightly lit, typical of an industrial warehouse environment.

ILL? Yes, please!
But not always...



POD-ILL to the rescue



Wins!

- fast purchase and delivery (Amazon e.a.)
- Demand-driven acquisition of relevant titles
- Extended loan
- Avoiding high international ILL shipping costs



Doubts?

- disproportionate acquisition for certain departments/faculties
- AHA! among academic Staff
- No E-book or article purchases due to licensing and pricing

Setting the parameters



Budget: 10,000 euros.

- Print books, only available via international ILL
- University of Antwerp Academic Staff
- Books supplementing the collection profile and no syllabi, tourist guides, schoolbooks, ...
- Only recent literature
- Max. cost per book is 60 euros.

We're not reinventing the wheel



- Parametercheck
- UA-POD and UA-X lender string
- Print request

ILL

Acquisition
and
metadata

- Rapid order
- Rapid cataloguing
- Blue card: patron and Impala nr

Circulation

ILL

- Inform patron correctly

- Deliver as UA-POD
- Receive as UA



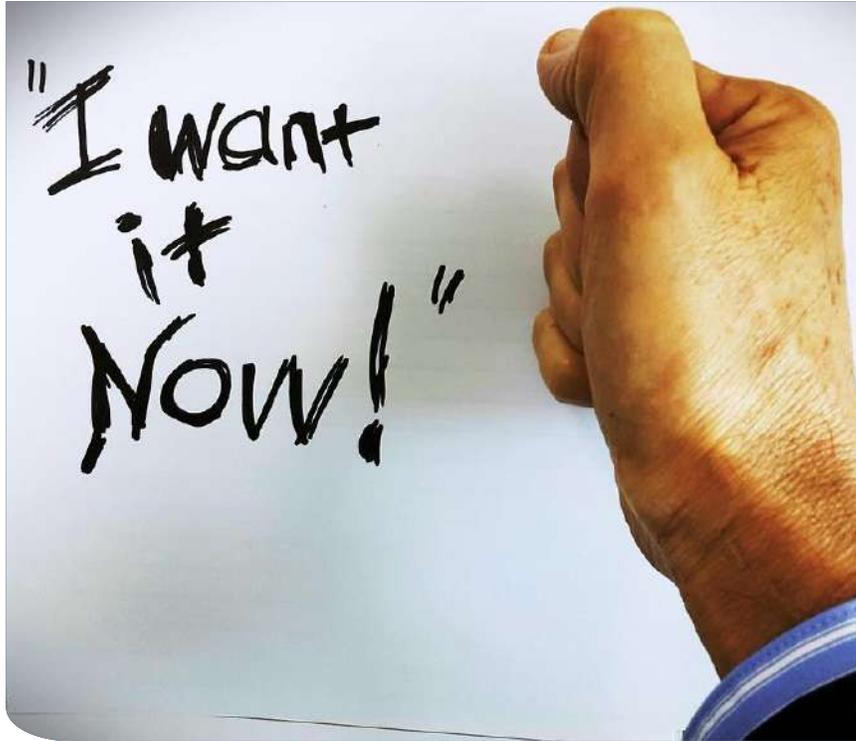
Tweaking the parameters

- Print books, only available via international ILL
- University of Antwerp Academic Staff
- Students, high demand or compulsory reading
- Books supplementing the collection profile and no syllabi, tourist guides, schoolbooks, ...
- ~~Only recent literature~~
- Max. cost per book is ~~60~~ 150 euros.



Let's dive into some numbers

Requested vs purchased



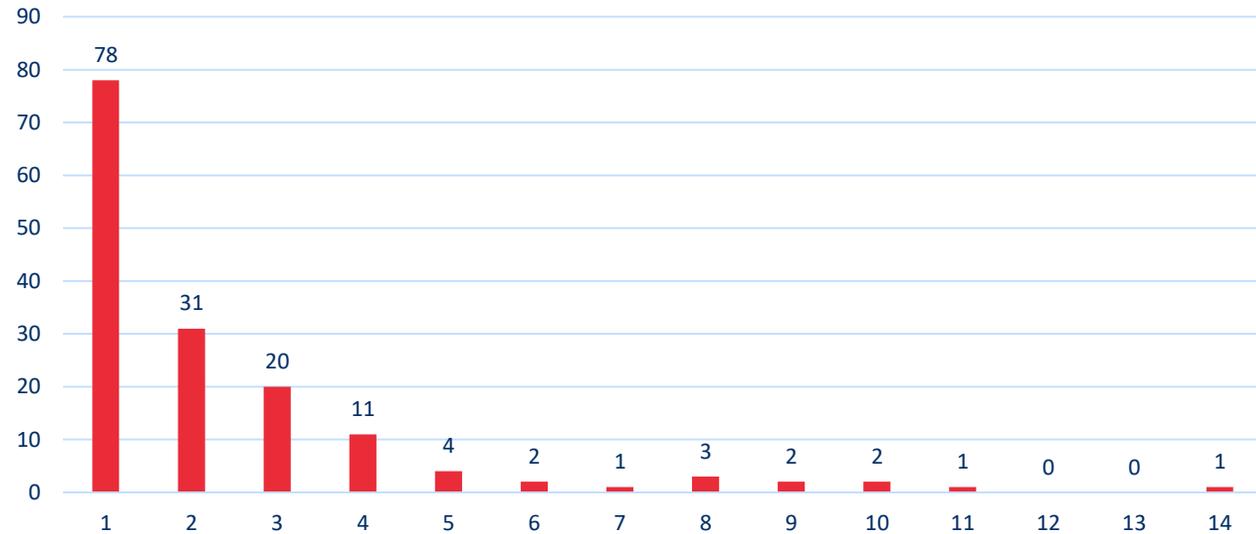
year	# requested	# marked as success	# purchased
2018	121	121	127
2019	84	64	71
2020	119	76	90
2021	104	67	64
Total	428	328	352

- 40 failed requests, no purchase
- 60 'failed' request, 2 or 3 resubmissions due to expired delivery runtime

Requesting patrons

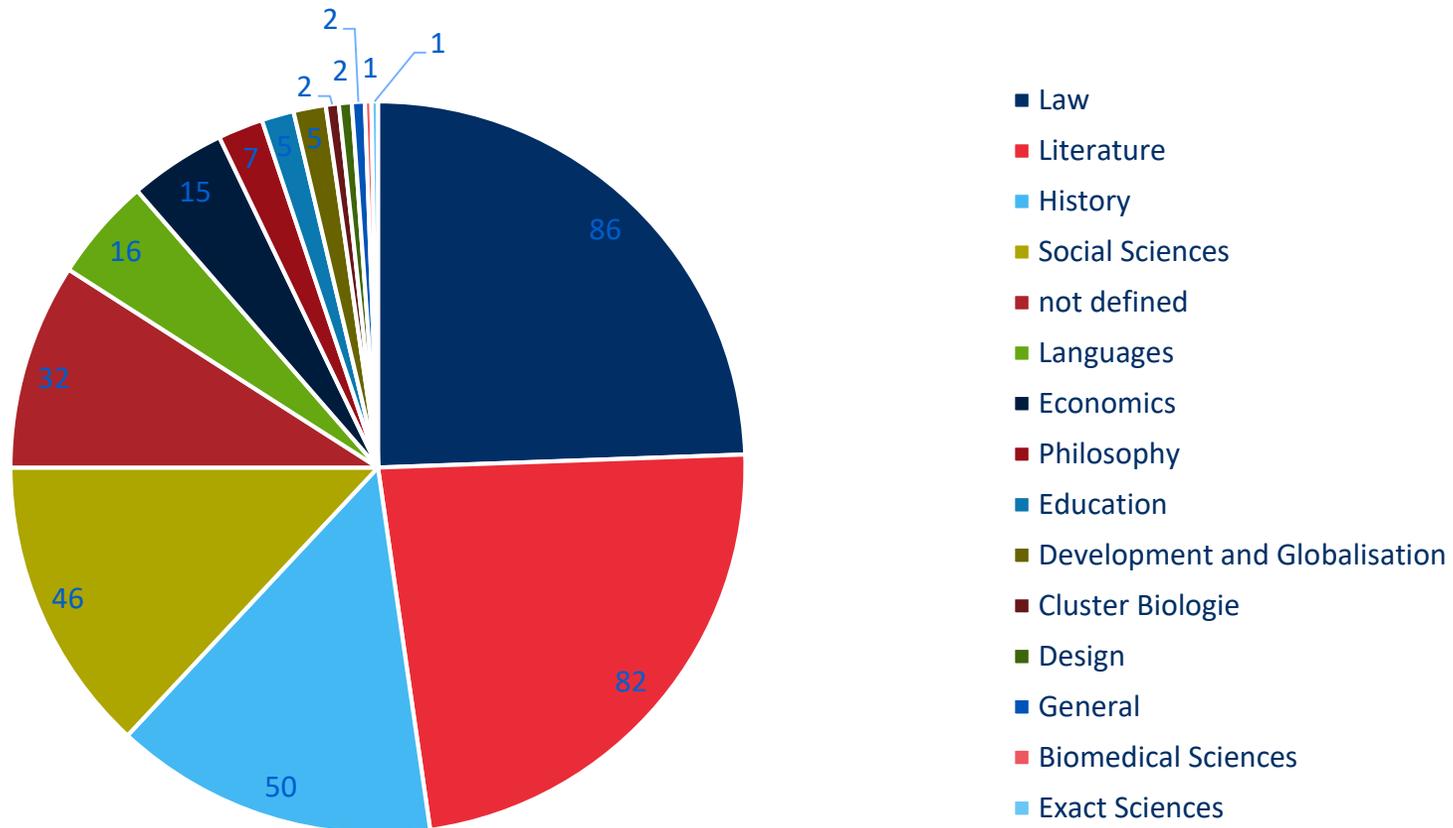


requests per patron



- 148 unique patrons
- Only 16 received 5 up to 14 POD-ILL deliveries

Requests per discipline/cluster



Lending



7% was never borrowed



93% was borrowed at least once



Of which 46% was borrowed 2 up to 22 (!) times



Evaluation

- Patron feedback
- Staff perception
- Administrator's perception



conclusion

- Law, Literature, Social sciences and History = expectation
- POD-ILL budget is more than sufficient, parameters are adequate
- Delivery runtime is longer than expected
- Workflow needs some tweaking
- Library administration, ILL staff and patrons are happy!



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User Services and ILL Manager

University of Antwerp Library

- Biomedical Library
- Library of Exact and Applied Engineering Sciences

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