



Foto: Eva Bunge, CC BY 4.0

The gentle art of giving and receiving: Resource sharing services in a museum library

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Erasmus Staff Training Week 2022 @ ULiège Library

The museum and its library

Services overview

Receiving: Services for our patrons

Giving: Conventional interlibrary loan

Giving: Participation in Subito Association



Situated in Munich with four more branches

One of world's largest museums on science and technology

Founded 1903 under the auspices of Oskar von Miller (pioneer of electric transmission)

c. 1.5 million visitors a year (before 2020)

Research museum

Outstanding object and archival collection

Museum staff: 586 plus 184 volunteers



Largest museum library in Germany


1 million volumes, 2,700 subscribed journals

Main focus: history of science and technology

Rare book collection of about 16,000 items (mainly 16th to 18th century)

Grey literature, patents, railway timetables, telephone books, address books, ...

Library staff: 25 full-time equivalents



Library open to the public

Reading room with ~120 seats

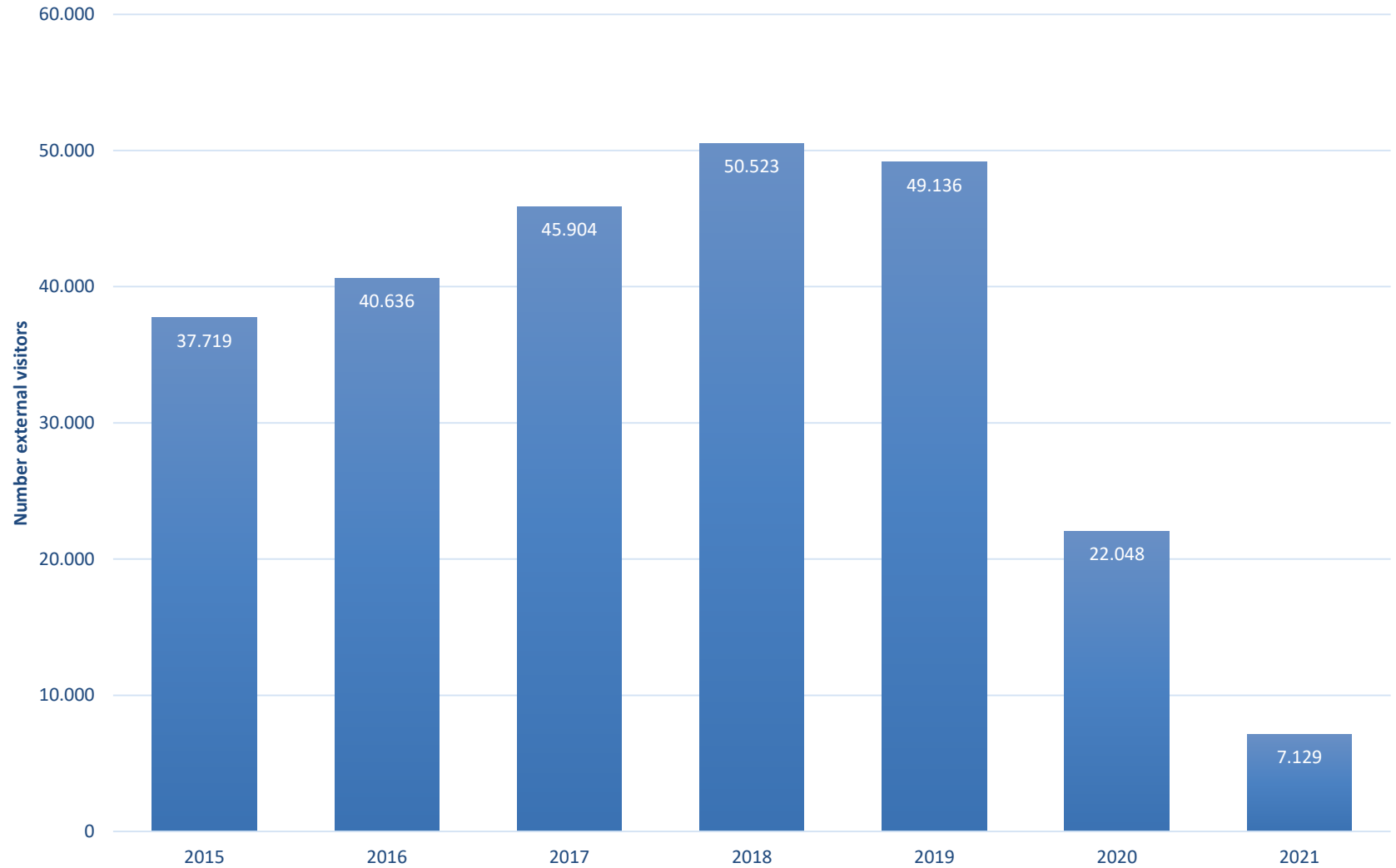
Reference library, no external lending

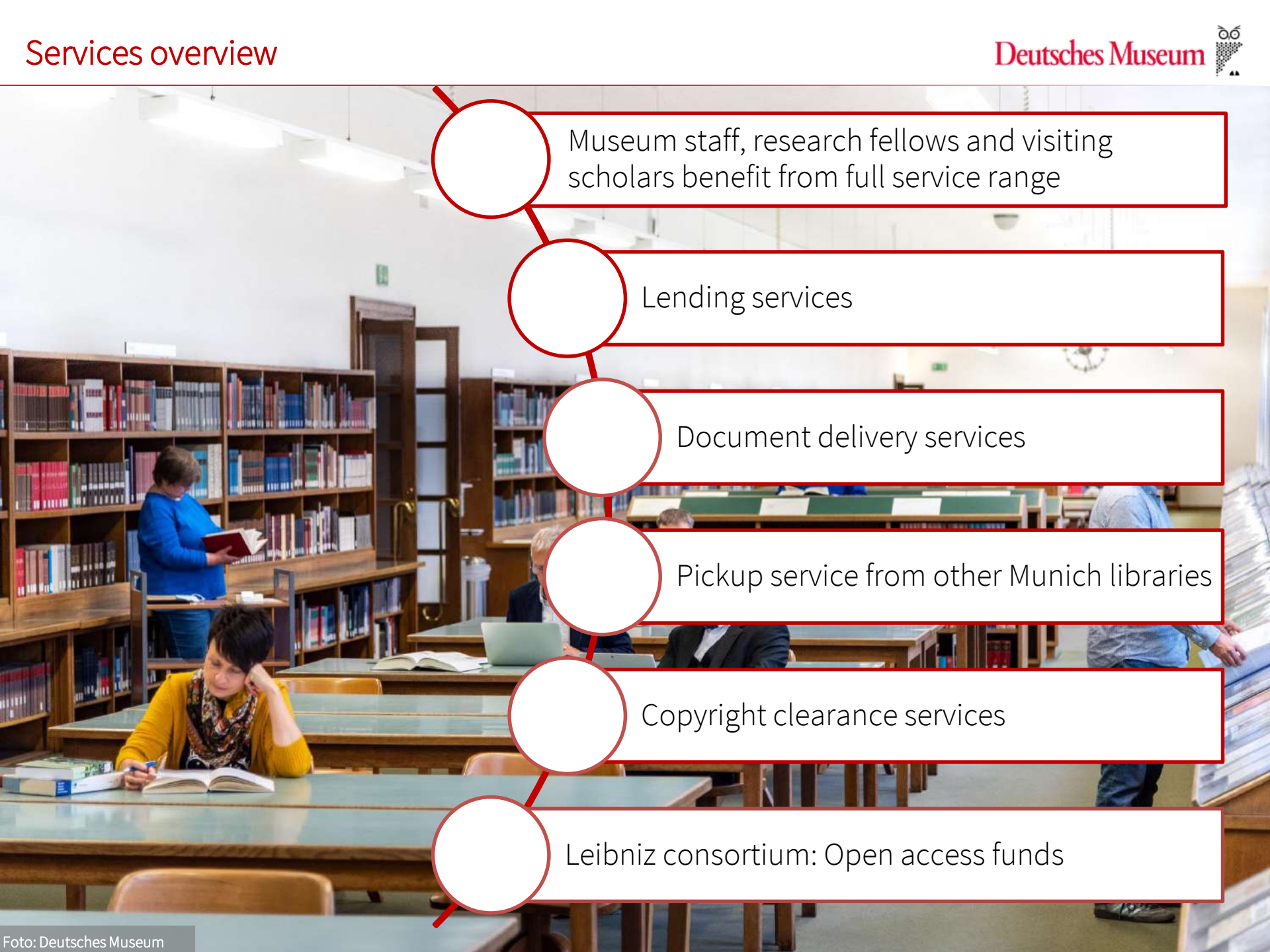
Near instant access to closed stacks materials

Large scale digitization project with Google

Digitization on demand

Library visitors per year





Museum staff, research fellows and visiting scholars benefit from full service range


Lending services

Document delivery services

Pickup service from other Munich libraries

Copyright clearance services

Leibniz consortium: Open access funds



Virtually any book that is available anywhere will be procured


Runner, up to 5 times a week to the large Munich libraries: state library, 2 universities

Participation in the regional (Bavarian) interlending network

Participation in the German interlending network

International Interlibrary loans

Subito orders for urgent materials



Unique collection of source materials

Journals on technology, crafts and sciences

Exclusive holdings of various journals and monographs

Fragile materials: reproduction rather than original

„Altbestandzertifikat“ – rare book certificate

International ILL: participation in IFLA voucher scheme



Cooperation of more than 30 German libraries
(plus 2 Austrian, 1 Swiss and 3 Chinese libraries)

Deutsches Museum library joined as full
member in 2019

Delivery directly to customers worldwide
(except USA and UK)

Copies/scans from journals and partial
(10%) copies/scans from books

Fast processing: standard delivery <72h, urgent
delivery <24h



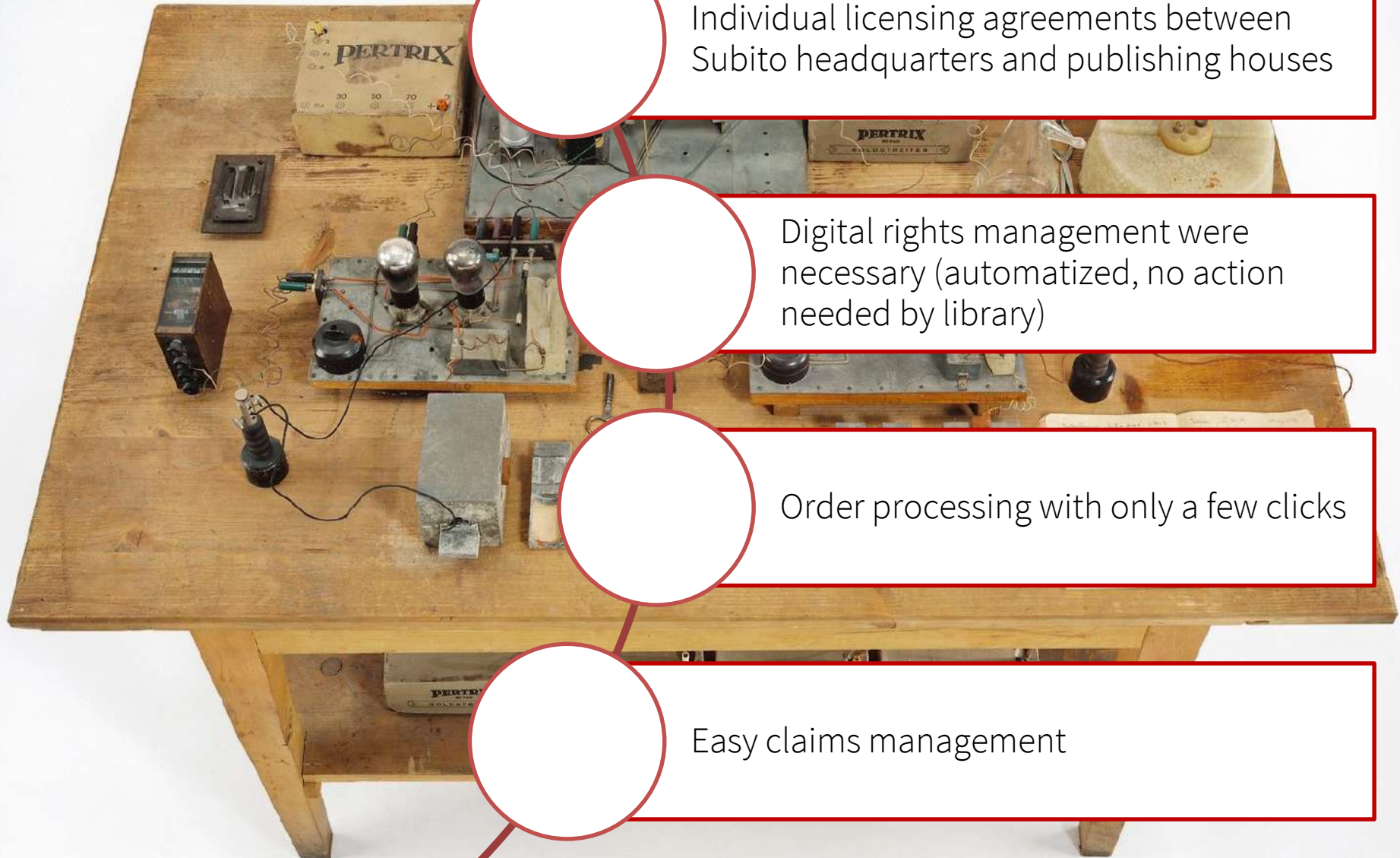
Delivery by E-Mail, fax or letter

Subject to a fee to cover rights management and licence

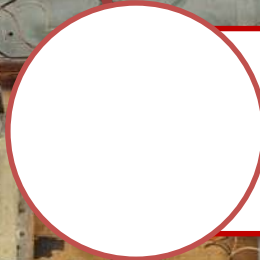
Surcharge for urgent deliveries

Open to commercial customers (but higher fees)

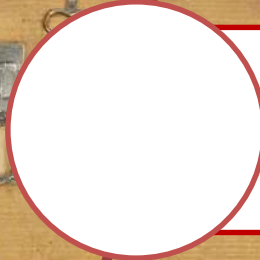
Central billing with collective invoices (monthly)



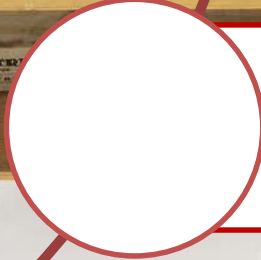
Individual licensing agreements between Subito headquarters and publishing houses



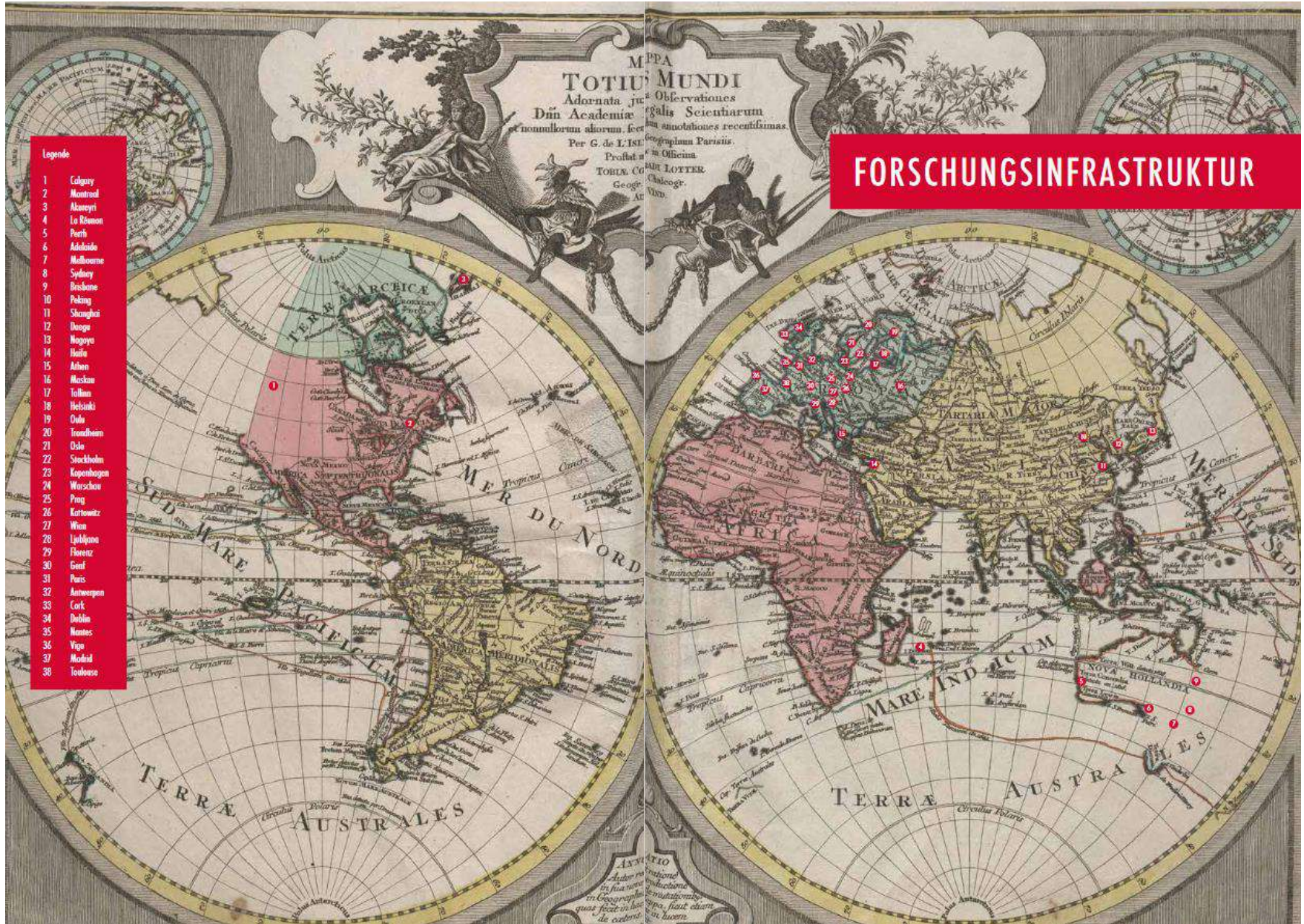
Digital rights management were necessary (automatized, no action needed by library)



Order processing with only a few clicks



Easy claims management



- Legende
- 1 Calgary
 - 2 Montreal
 - 3 Akureyri
 - 4 La Réunion
 - 5 Perth
 - 6 Adelaide
 - 7 Melbourne
 - 8 Sydney
 - 9 Brisbane
 - 10 Peking
 - 11 Shanghai
 - 12 Daegu
 - 13 Nagoya
 - 14 Hanoi
 - 15 Athin
 - 16 Moskau
 - 17 Tallinn
 - 18 Helsinki
 - 19 Oulu
 - 20 Toontheam
 - 21 Oslo
 - 22 Stockholm
 - 23 Kopenhagen
 - 24 Warschau
 - 25 Prip
 - 26 Kartowitz
 - 27 Wien
 - 28 Ljubljana
 - 29 Florenz
 - 30 Genf
 - 31 Paris
 - 32 Antwerpen
 - 33 Cork
 - 34 Dublin
 - 35 Nantes
 - 36 Vige
 - 37 Madrid
 - 38 Toulouse

FORSCHUNGSINFRASTRUKTUR

Thank you for your attention!

Comments and Questions welcome

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